



Market Manager

Job description

The Cheese Toaster is an established street food company specialising in flat-iron sourdough cheese toasties since 2019. We trade at weekly food markets, work at some of the UK's top festivals and cater for Film/TV, Corporate Clients, Weddings and Events.

We have worked with the likes of Amazon, Nike, Warner Bros, Netflix, The BBC, Lidl, Jaguar Landrover and Thorpe Park. Likewise, we have catered for The Crown, Matilda, Sonic 3, Paddington in Peru, Top Boy, Star Wars, The Nevers and The Witcher.

Have a look at our Instagram to get a taste of our brand [@thecheesetoaster](https://www.instagram.com/thecheesetoaster)

We're looking for an **Experienced Market Manager** to join and lead our team for **Southbank Winter Market**.

Our ideal candidate:

- Must hold strong knowledge of food safety practices
- Experience leading a team.
- Experience operating flat top griddles.
- Experience using a deep fat fryer.
- Has incredible attention to detail.
- Hold strong quality control standards
- Ability to deliver excellent customer service.

Responsibilities:

- Order stock, stock take and replenish
- Leading a team to load in, set-up and prepare for the day.
- Lead a team to prepare, cook and deliver food to consistently high standards.
- Lead a team to maintain a clean environment, opening and closing.
- Deliver excellent customer service while in a fast-paced environment. Meet customer expectations by being clear on wait times and dealing with customer concerns or enquiries in a polite and kindly manner, ensuring return custom and reinforcing brand value.
- Comply with all health, safety and sanitation regulations. A level 2 or 3 food hygiene certificate and knowledge of the Safer Food Better Business HACCP as a minimum.
- Record all temperatures and fill HACCP diary twice daily.
- Record food and consumable stock levels daily.
- Ensure wastage is kept to a minimum and food spoilage is avoided.
- Ensuring high standards of cleanliness in staff appearance and market stalls.

Perks:

- Working at the popular **Southbank Winter Market**.
- Free meals on shift.
- Performance based commission over Christmas period.
- Opportunities to help develop our menu and have creative input.
- Being an early part of a young, fast-growing and ambitious brand.

Pay: £14.00-£16.00 per hour depending on experience

Expected hours: Approx. 40 hours for 4–6 days across the week

Additional pay:

- Performance bonus
- Tips

Education:

- GCSE or equivalent (preferred)

Experience:

- Management: 1 year or previous supervisory role (required)

Licence/Certification:

- Driving Licence (preferred but not necessary)

Application deadline: 27/10/2024

Expected start date: 29/10/2024

How to apply:

Applications can be sent to info@thecheesetoaster.com

Please include your latest CV and a short paragraph about yourself, highlighting your experience and the reason for applying for the role.