



Crew Member

Job Description

The Cheese Toaster is an established street food company specialising in flat-iron sourdough cheese toasties since 2019. We trade at weekly food markets, work at some of the UK's top festivals and cater for Film/TV, Corporate Clients, Weddings and Events.

We have worked with the likes of Amazon, Nike, Warner Bros, Netflix, The BBC, Lidl, Jaguar Landrover and Thorpe Park. Likewise, we have catered for The Crown, Matilda, Sonic 3, Paddington in Peru, Top Boy, Star Wars, The Nevers and The Witcher.

Have a look at our Instagram to get a taste of our brand [@thecheesetoaster](https://www.instagram.com/thecheesetoaster)

We're looking for **Crew Members** to join our team at the **Southbank Winter Market**.

Our ideal candidate:

- Excellent customer service.
- Demonstrate an ability to work well under pressure in a fast-paced environment
- Be an excellent team player
- Have a committed and organised approach
- Demonstrate care and commitment to the role
- Be flexible to work shifts (These will be posted fortnightly).
- Have exceptional timekeeping and be reliable

The ideal candidate for this position must have excellent customer service, be a team player, work well under pressure in a fast-paced environment and demonstrate exceptional timekeeping and reliability.

Responsibilities:

- Taking orders and delivering 5-star customer service.
- Preparing sandwiches, prepping ingredients and correctly labelling for storage.
- Maintaining a high standard of cleanliness of the kitchen and surrounding areas.
- Ensuring the correct usage of all machinery and equipment.
- Assisting with the loading and unloading of deliveries and supplies.
- Representing The Cheese Toaster and providing excellent customer service.
- Answering questions about our menu and understand allergens/dietary requirements.
- Comply with all health, safety and sanitation regulations. A level 2 food hygiene certificate and knowledge of the Safer Food Better Business HACCP.

Perks:

- Working at the popular Southbank Winter Market
- Performance based commission over Christmas period.
- Free meals on shift and staff discount
- Opportunities to help develop our menu and have creative input
- Being an early part of a fast-growing and ambitious brand

Expected hours: Approx. 40 hours 4–5 days a week

Pay £12.50ph

Additional pay:

- Performance bonus
- Tips

Education:

- GCSE or equivalent (preferred)

Experience:

- Previous experience in a customer service role (preferred)

Licence/Certification:

- Level 2 Food Hygiene (preferred)

How to apply:

Applications can be sent to info@thecheesetoaster.com

Please include your latest CV and a short paragraph about yourself, highlighting your experience and the reason for applying for the role.